

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

C A No. Applied For  
Complaint No. 173/2023

In the matter of:

Manmohan Bhuttan .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Seema Rawat, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 22<sup>nd</sup> June, 2023

Date of Order: 11<sup>th</sup> July, 2023

Attested True Copy

Secretary  
CGRF (BYPL)

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant Mr. Manmohan Bhuttan, applied for new electricity connection vide request no. 8006202057 at premises no. J-3/33, GF, J-extension, Gali no. 7, Murti Wali Gali, Laxmi Nagar, Delhi-92. It is also his submission that respondent rejected his application for new connection on pretext of enforcement dues pending on other's property.

1 of 4

Complaint No. 173/2023

2. OP in its reply briefly submitted that by the way of present complaint complainant is seeking fresh electricity connection on ground floor of premises bearing no J-3/33, J extension, Gali no. 7, Murti Wali Gali, Laxmi Nagar, Delhi-92.

OP further added that during site visit they found that same address enforcement dues 400021986 and disconnected meters existed at site vide meter no. 25216934, 11711228 and 11826319. OP further added that since disconnected meters were still lying at site their executives went to remove the same but the complainant did not allow removal of two meters bearing no. 25216934 and 11826319. Infact these two connections were found live.

OP also provided the details of the connections illegally energized by the complainant; first one is CA No. 100925946 in name of Amar Singh, domestic for a load of 6 KW, installed at ground floor. At site visit meter was found live /illegally restored at site. As such the said connection is taken under the billing net and revised bill is raised for Rs. 15020/-. Second connection having CA No. 151463623 in the name of Manoj Kumar, under domestic category for a load of 2 KW installed at first floor, the said meter was also found live/illegally restored at site.

It is also OP's submission that building consists of ground plus two floors and has three dwelling units. Complainant is asking for fresh electricity connection for ground floor which at present is already electrified.

Attested True Copy



Secretary

CGRF (BYPL)

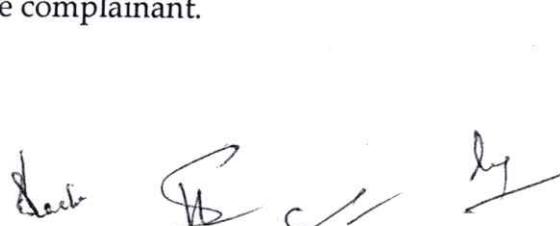
3. Counsel of the complainant rebutted the contentions of respondent as averred in their reply and submitted that he has applied for fresh electricity connection vide application no. 8006301576 at second floor and complainant is entitled to get the electricity connection at second floor.

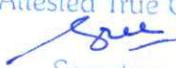


Complaint No. 173/2023

He also submitted the connections having CA no. 100725946 was released on 03.07.1989 and CA No. 151463623 was energized on 26.05.2015.

4. LR of the OP stated that the complainant has to clear the outstanding dues for release of new connection and that they cannot grant new connection on the ground floor of the premises as already electricity connection exists at site. The complainant can apply for new connection on the third floor for grant of new connection.
  
5. We have gone through the submissions made by both the parties. From the narration of facts and material placed before us we are of considered opinion that since there are pending dues at the applied premises the complainant has to clear the pending dues for release of new connection in his name. Further, as per OP's contention already one connection is energized at the ground floor of the applied premises and complainant has applied for new connection on the ground floor, therefore same cannot be granted to the complainant. Since the main grievance of the complainant was release of new electricity connection at J-3/33, Ground Floor, J Extension, Gali No. 7, Murti wali Gali, Laxmi Nagar, Delhi-110092, whereas ~~new~~ connection already exists at the applied floor, therefore, new connection cannot be granted to the complainant.

 3 of 4

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ORDER

The complaint is rejected. OP has rightly rejected the application of new connection of the complainant.

No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

  
(P K SINGH)  
CHAIRMAN

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

4 of 4

  
Secretary  
CGRF (BYPL)